

### Terms & Conditions:

Check in from 2pm to 8.30pm or by prior arrangement

Check out prior to 10am

No smoking in units

### Credit Card:

Credit cards details are required to secure the booking

### Cancellation policy:

Cancellations with less than 48 hours from 2pm on the check-in day will result in the total of one night's accommodation being charged to the guest's credit card.

### No-shows:

If you haven't cancelled your booking within the required time and you don't turn up, the full room rate will be charged to the guest's credit card.

### Parties & Noise:

Spa Lodge strictly enforces a NO PARTIES & NO EXCESSIVE NOISE policy for the comfort of all guests. Excessive noise will not be tolerated at any time. Guests who don't or won't comply with this policy will be required to vacate the premises immediately and without refund. The guest's credit card will also be charged for any damages that might have occurred.

### Visitors:

All visitors to your unit must leave by 10pm.